

# SUPPLIER MANAGEMENT

 **FACT SHEET**





## • Fact Sheet: **Supplier Management**

SMART by GEP provides the full, comprehensive set of tools that procurement organizations need to manage supplier information, relationships and performance.

As part of the unified procurement technology platform, the SMART by GEP supplier capabilities extend right across the end-to-end process from supplier management, sourcing, contract management to purchase orders and invoice processing.

### ■ **One Source of Supplier Information**

This means there is one supplier database for the entire scope of activities. Thus, any and all activity relating to a single supplier – participation in a sourcing event, compliance with a contract, day-to-day run rate of orders and invoices, and the longer-term strategic relationship – are all accessible from any point in the process and from easy-to-use, intuitive software.

SMART by GEP allows suppliers to interact with your organization through a single product too. Whether they are participating in an auction, negotiating a contract, providing quality control data, submitting a survey or accepting purchase orders, SMART by GEP gives suppliers a single view of their relationship with you.

The supplier management capabilities of SMART by GEP break down into three key areas:

- **Information Management/Supplier Profile**
- **Performance Management and KPI Metrics**
- **Action Planning and Execution**

### ■ **Information**

Buyers and suppliers can collaborate on building the supplier profile within SMART by GEP. Using custom-built forms, you can publish surveys and questionnaires to suppliers as well as request certificates and documents to be uploaded.

- Drive compliance throughout the supplier life cycle
- Comprehensive approval flow for onboarding and change requests
- Third-party integration with GRMS for risk screening

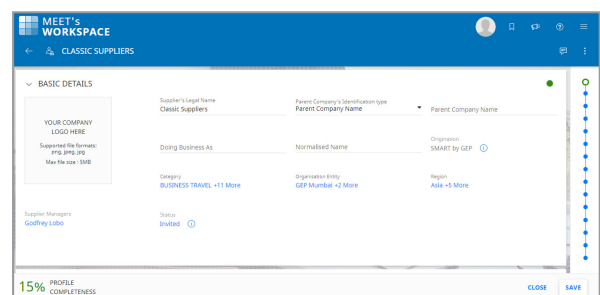
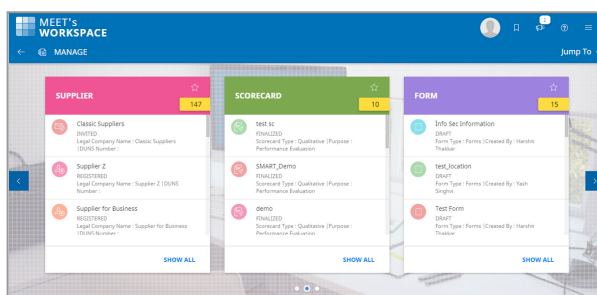
### • **Key Features**

- Supplier information repository
- Supplier master data management
- Registration portal
- Customer supplier registration processes
- Unlimited forms and surveys
- Qualitative (soft metric) scorecards
- Quantitative (hard data) scorecards
- Buyer/supplier-maintained profile controls
- Supplier discovery
- Configurable segmentation
- Comprehensive approval flow
- Risk screening

### • **Superior Supplier Management**

- Single point of access for all supplier activity
- Parent-child linkages
- Certification management
- 360 Degree supplier dashboards
- Deep analytical reporting
- ERP data synchronization
- Collaborative action plans
- Supplier network integration

Supplier Management: Integral to Source-to-Pay

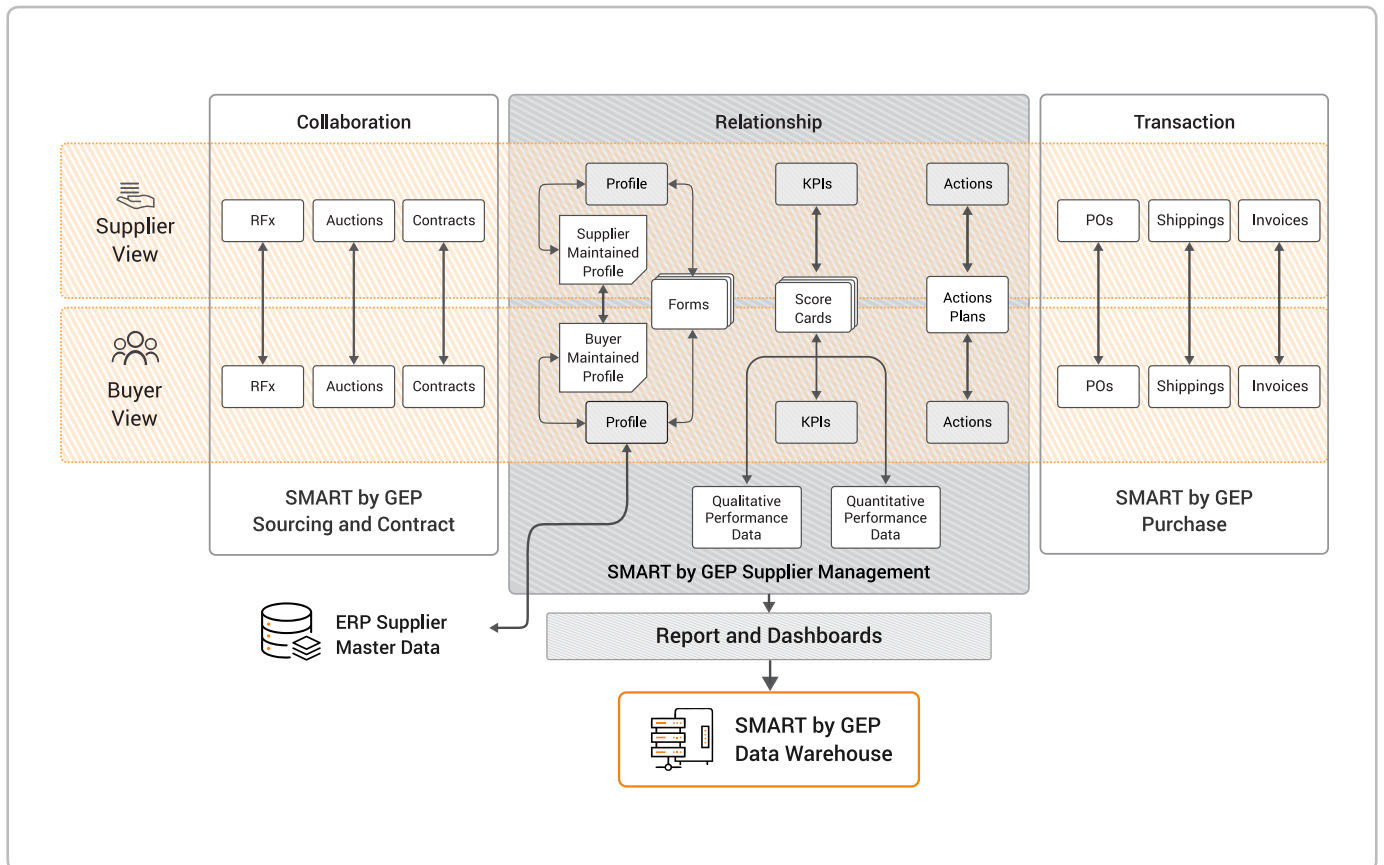




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■ **Performance**

Extensive KPI evaluation and scorecarding functions give you the ability to investigate and measure supplier performance. From soft-metric internal surveys of customer satisfaction to hard data capture of production and quality measurements, SMART by GEP provides the tools to facilitate total visibility into supplier performance.



■ **Action**

Where remedial or proactive improvement is needed, you can use SMART by GEP to create and collaborate on supplier-focused action plans. With milestones, notifications and action assignments, SMART by GEP lets you keep the supplier relationship on track.

SMART by GEP is a single unified procurement platform and all the data relating to supplier activity is reportable. Through intuitive 360-degree dashboards and deep analytical reporting tools, you can monitor key supplier relationships as well as dive deep into the information to obtain trends and patterns, and to locate new opportunities with your suppliers.



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The screenshot shows the EMILY'S software interface. At the top, it says "2 Duplicate suppliers found (View Details)". Below that, it says "LOCATION INFORMATION (3) - Map View". A note indicates "At least one location of each type(s): Remit To Location, Solicitation Location is required." The main part of the screen is a world map with several location markers. At the bottom left, it shows "75% PROFILE COMPLETENESS". At the bottom right, there are buttons for "CANCEL", "SAVE", and "SAVE & CLOSE".

SMART by GEP:  
All Supplier Activity  
in One Place



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Fresh thinking, innovative products, unrivaled domain and subject expertise, and smart, passionate people – this is how GEP creates and delivers unified business transformation solutions of unprecedented scale, power and effectiveness.

Named a Leader in the Gartner Magic Quadrant and Best Provider at the World Procurement Awards and EPIC Procurement Excellence Awards, GEP is frequently honored as an innovator and leader in source-to-pay procurement software by Gartner, Forrester, IDC, Procurement Leaders, Spend Matters, PayStream and Ardent Partners.

GEP is also ranked leader in managed procurement services (procurement outsourcing) by Everest Group, NelsonHall, IDC, ISG, HfS and IAOP. In addition, the primary research firm in the management consulting sector, ALM Intelligence, ranks GEP leader in procurement strategy and supply chain consulting.

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